



Policy

Version: 5

Subject: Financial Assistance Policy Plain Language Summary

Affected Department(s): Patient Financial Services

Approved:
02/16/2021

OVERVIEW

Bonner General Health is committed to offering financial assistance to all persons who have health care needs and are unable to pay for care.

AVAILABILITY OF FINANCIAL ASSISTANCE

You might be able to receive financial assistance if you do not have insurance, are underinsured, not eligible for a government program, do not qualify for government assistance (for example, Medicare or Medicaid), or if it would be a hardship to pay in full the expected out of pocket expenses for services at Bonner General Health.

ELIGIBILITY REQUIREMENTS

Financial assistance is generally determined by a sliding scale of total household income based on the Federal Poverty Level (FPL). If you and/or the responsible party's income combined are between 201-300% of the federal poverty guidelines, you may qualify for a discount of charges. No person eligible for financial assistance under the FAP will be charged more for emergency or other medically-necessary care than amounts generally billed to individuals who have insurance covering such care.

HOW TO APPLY

Patients may apply for financial assistance by completing a Financial Assistance Application and submitting the form along with the supporting documents to:

Bonner General Health
ATTN: PFS
PO Box 1343
Sandpoint, ID 83864

Patients may also deliver applications to the Patient Financial Services Department on the second floor of the Health Services Building (423 N 3rd Ave Ste 225, Sandpoint, ID 83864), by fax (208-265-1278) or by email to bghcares@bonnergeneral.org.

WHERE TO FIND INFORMATION

Copies of the Financial Assistance Application and the policies are available on our website: <https://www.bonnergeneral.org/forms-resources/financial-assistance-application/>. Patients may also receive free copies in person at Bonner General Health's Emergency Department, clinic offices, the main registration desk or at the Patient Financial Services Department.

Persons seeking more information, needing assistance in completing the Financial Assistance Application or wanting the FAP or FAP application via mail may contact the Bonner General Health Patient Financial Services Department at 208-265-1158 or in person at 423 N 3rd Ave Ste. 225, Sandpoint, ID 83864.

Printed copies are for reference only. Please refer to the electronic copy for the latest version.